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# **Policy - Code of Conduct**

## Introduction

1. The ethical climate of an organisation is an essential element in establishing its credibility and furthering its mission. U3A Banyule is dedicated to providing a competent and ethical service and undertakes to provide its members with a trustworthy, fair, honest environment based upon equal opportunity to participate in U3A programs and activities.

#### Purpose

2. The purpose of this policy is to document U3A Banyule's Code of Conduct for members and the processes that will be followed where a breach of the Code of Conduct is reported.

### Policy

- 3. U3A Banyule commits itself to operating in accordance with this Code of Conduct for the benefit and protection of the organisation and of members' personal rights.
- 4. The principles set out in this Code of Conduct apply equally to all members and volunteers.
- 5. Every member of U3A Banyule has the right to:
  - feel safe and respected;
  - a supportive and positive learning environment;
  - participate in learning, social and recreational opportunities:
  - receive services fully compliant with U3A norms;
  - make a complaint and receive prompt and fair resolution thereof;
  - have access to guidelines, policies and procedures adopted by U3A Banyule. •
- 6. Every member of U3A Banyule has the responsibility to:
  - respect the beliefs, needs and background of others;
  - act and speak respectfully;
  - understand and follow the organisation's guidelines, policies and procedures;
  - carry out all activities in an appropriate manner; •
  - work cooperatively for the benefit of all members;
  - maintain positive relationships;
  - care for the property and possessions of the organisation;
  - help create an inclusive environment; •
  - report actual or potentially unsafe situations or conduct;
  - wear a name badge, with emergency contact details, to assist in the governance of the organization;
  - comply with Government Health regulations and related U3A Banyule policies
  - avoid class attendance when displaying any signs of infectious status (eg. Covid, RSV,

influenza). Inform the Health and Safety Officer if they have a positive Covid 19 test result.

- follow the advice of their medical practitioner in relation to their capacity to engage in physical activity.
- 7. The principles set out in this Code of Conduct are intended to apply to any U3A Banyule related context including classes, activities, social functions, meetings, conferences and holiday trips.
- 8. A breach of this Code of Conduct may result in disciplinary action.

## Procedures

- 9. Where a person believes they have been subject to treatment or conduct that is in breach of this Code of Conduct he/she may lodge a complaint with U3A Banyule's Secretary. The Secretary will inform the President immediately.
- 10. Any complaint of a breach of this Code of Conduct will be handled in accordance with U3A Banyule's Grievance Policy, which is outlined in the Constitution.
- 11. Any queries about this Code of Conduct should be referred to U3A Banyule's Secretary.

## Responsibilities

- 12. U3A Banyule's Committee of Management is responsible for:
  - developing, adopting, implementing, publishing and reviewing this Code of Conduct;
  - investigating and resolving any complaint made about a breach of this Code of Conduct.
- 13. U3A Banyule's Secretary is responsible for
  - receiving and responding to enquiries about this Code of Conduct;
  - receiving complaints about an alleged breach of this Code of Conduct and for bringing the matter before the Committee of Management promptly.

### **Related Policies**

- U3A Banyule's Privacy Policy.
- U3A Banyule's Sexual Harassment Policy.
- U3A Banyule's Health and Safety (Serious Injury and Incident Reporting and Investigation) Policy.
- U3A Banyule's Terms and Conditions of Membership

Version	Status	Date
2	Endorsed by Committee of Management	December 2017
3	Endorsed by Committee of Management	25 October 2021
4	Draft	30 June 2022
5	Endorsed by Committee of Management	15 July 2022
6	Draft	8 July 2024
7	Endorsed by Committee of Management	19 July 2024